

Introduction

Acu Commerce Customer Portal for Acumatica is a ready-to-use package consisting of front-end interface and connector between Acumatica Cloud ERP and Customer Portal.

Natively built on Acumatica's xRP platform, it is made for custom looking interface for Customer Portal.

Build a customized customer portal in line with your Brand guidelines. Acu Customer Portal comes with prebuilt customizable WooCommerce Portal that is ready to use. Share all documents with your customers online; allow them to order online and track the orders online reducing workload on your order processing team and enhancing customer experience.

WooCommerce is a flexible, open-source solution built on WordPress. Being the most popular eCommerce platform, it empowers small and medium businesses to build exactly the kind of store they want to sell online. Over 10 million websites are power on WordPress CMS platform. With WordPress, WooCommerce, Acumatica and Acu Commerce Customer Portal, creating an online storefront could not be any easier.

KEY BENEFITS

GENERAL

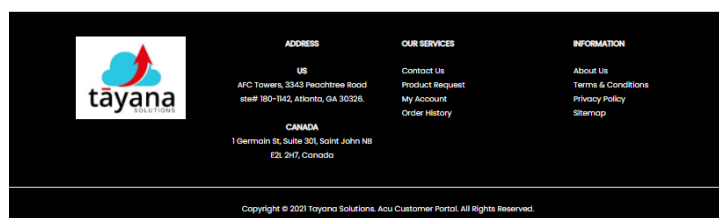
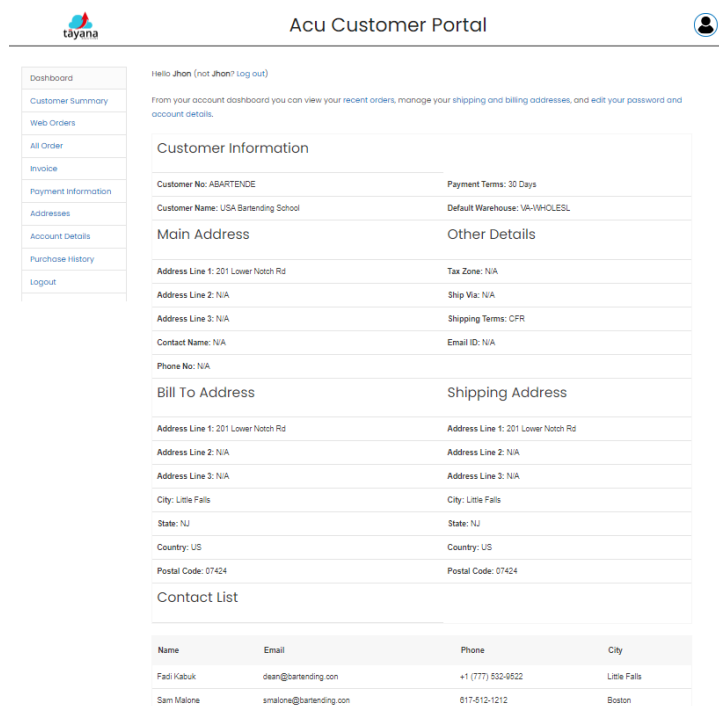
- Affordable platform
- Ability to integrate with your existing B2B and B2C Websites.
- Bi-Directional Integration
- Build Custom Pages
- Easy Search and Custom Sorting
- User friendly Integration setup
- Automates Processes
- Simplified Processing

CUSTOMER SELF SERVICE PORTAL

- Customers 24/7 Self-Service Portal
- Increase Customer Satisfaction
- Financial Overview
- Order Updates
- Shipment Tracking
- Download Order & Invoice Copies
- AR Reconciliation Summary
- Payment Info and matching
- Reduce the turnaround time for most of the Customer Queries
- Extend the Acumatica ERP Data and Reports
- Document Sharing
- Reduce Back Office Workloads and Dependency

ADAPTABLE SOLUTION

- Easily configure your solution to fit your needs
- Flexible mapping
- Highly customizable
- Quick to deploy



ACU COMMERCE CUSTOMER PORTAL FEATURES AND CAPABILITIES

Customer Self Service Portal	24 hours a day, 7 days a week, your customers can access account information, invoice copies, payment etc —all without picking up the phone or sending an email.
AR Reconciliation Summary	AR Reconciliation Summary available online for Customers to reconcile
All Orders	Offer customers the ability to perform activities and answer their own questions by providing access to the Sales Orders Invoice listing and document prints which they need most.
Invoices	Give customers access to all Historical Invoice listing and document prints.
Payments	Provide customers access to all his payments information Online and relevant matching. Reducing the calls and emails to your AR Department.
Purchase History	Ability to view all the products that he had purchased as single list
Search & Customer Sort Feature	Ability to search and sort the listing data based on Customer
CMS Pages	Build your own Content Management System (CMS) Pages and share the link with customers
3rd Party Plugins	Grow your business with hundreds of free and paid WooCommerce extensions across all your logistical, technical, and marketing needs and support your customers

THE ACUMATICA ERP DIFFERENCE

Acumatica delivers a full suite of integrated business management applications unlike any other ERP solution today

STREAMLINE OPERATION Manage your business more efficiently:

- Automate processes
- Control workflows
- Access the system from anywhere on any device, including mobile
- Promote collaboration with all-inclusive user licensing

ADAPTABLE SOLUTION
Add and Extend:

- Deploy in-house or in a private cloud or public cloud
- Easily configure your solution to fit your needs
- Add capabilities such as CRM or data visualization at any time
- Extend to other solutions and applications beyond ERP

YOUR BUSINESS ACCELERATED
Get a single version of the truth:

- Accelerate business performance and make smarter decisions with automated processes, real-time data collection, financial analyses, and forecasting
- No per user pricing – system scales as your business grows

About Tayana Solutions:

Tayana Solutions provides end-to-end software consulting, ranging from eCommerce, Production, Quality, Regulatory Reporting to Customization. We specialize in Process Manufacturing domain catering to their unique set of demands that is not understood by general manufacturing products. Contact us if you are in search of a compassionate & reasonable service provider to experience the benefits of digital transformation.

