Smartest technology platform for managing your Facilities work:

Visibility and control over repair and maintenance (R&M) cost drivers at every step of the work order life cycle...including Vendors!

**Access**

- Portals and mobile apps speed up 2-way communication while eliminating paperwork.
- On-site personnel use industry-leading mobile app to request work electronically, receive progress updates, verify completed work, and more.
- Mobile apps provide accurate 2-way communication in real time, with techs and vendors in the field.
- Powerful dashboards and reporting tools put current status and historical data at your fingertips.
- Get all info you need, fast, from any device with a data connection.

**Automation**

- Less Administrative Time, Consistently Apply Best Practices
  - Focus on exceptions and escalations – not every work order.
  - Automatically route routine tasks to the best technicians or vendors available.
  - Automate approval routing and escalations.
  - Automatically generate task notifications, reminders, overdue alerts, and reports at every step.
  - Automatically pay only the correct amounts for work -- reject invoices that don’t match the contracted rate card, or are over NTE.

**Accountability**

- See What’s Happening, Manage Expectations
  - Know what work is getting done, and provide that visibility to all stakeholders.
  - Know that your vendor or technician was on site, and for how long.
  - Require your site manager or customer to verify that work is completed and done right.
  - Pay only for work completed and done well—matching the verified on-site time, confirmed complete and correct.
  - Identify and manage areas with opportunity to improve.

**Assets**

- Smarter Repair/Replace Decisions
  - Capture asset-level condition information, warranty status, and work order history, all easily accessible in one system.
  - Techs and vendors can update asset attributes and asset condition from the mobile app, while performing routine maintenance or repairing the asset.
  - Provide a mobile checklist with every task to be handled, and document that each item got done.
  - See asset condition in pictures attached to work requests and field updates.

**Analytics**

- Improve P&L Impacts of Every Decision
  - Benchmark the costs and performance of your technicians, vendors, locations, and assets.
  - Assess how outliers are impacting the company’s brand and P&L.
  - Discover the highest-impact improvements to supercharge your performance.
  - Replace assets before they cost more to fix than to replace—and demonstrate the business case for proactive replacement.

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