



## Accounts Receivable

Accounts Receivable helps improve collections by automating processes, tracking receivables, managing customer refunds, and controlling credit risks. It is fully integrated with all Acumatica modules.

- **Streamline invoicing and collections with automated dunning letters**
- **Manage credit terms, prices, and discount strategies for improved profits**
- **Simplify commission calculations**

### Key business benefits

- Use reports and dashboards to spot potential problems.
- Track expiring credit cards, over-limit, and aging accounts.
- Use sales contracts to bill recurring, one-time setup, and overage.
- Access bills and reports through custom approval workflows.
- Consolidate financial data from multiple locations.

### Related resources

- Modernize Your Financial Close > [LEARN MORE](#)
- Acumatica for Proactive Accountants > [LEARN MORE](#)
- Schedule a Personalized Demo > [LEARN MORE](#)

## Manage Customer Accounts, Reduce Credit Risks, and Improve Cash Flow

Generate invoices, send statements, collect and apply payments, verify balances, track commissions, manage customer refunds, and deliver customer reports. Get comprehensive reporting anywhere, any time, on any device.

### KEY FEATURES OF ACCOUNTS RECEIVABLE

- **Flexible invoice and statement delivery.** Gain greater control over how you create and deliver customer invoices and statements. Format statements for printing, HTML, or PDF delivery. Maintain complete records for future reference and auditing purposes.
- **Recurring billing.** Create contract templates to apply and manage fees, overage charges, and minimum charges. Specify start and end dates, renewal terms, billing schedule, and line items. Include billable hours and support hours in bills.
- **Credit card processing.** Accept PCI-compliant credit card payments and manual charges, transaction voids, and refunds. View transactions and issue warnings for expiring cards. Connect to bank processing centers. Expand credit card processing options by integrating with Fotis Credit Card Processing Center. If you cannot process credit card transactions, you can disable credit to simplify user screens.
- **Deferred revenue recognition.** Use deferred revenue codes for individual line items at invoicing to support revenue recognition requirements. Acumatica will recognize the current part of deferred revenue and generate the right transactions.
- **Parent-child credit policy.** Configure parent-child relationships between accounts for branches/franchises. Manage credit control on the parent account level.

“We have a nice-looking dashboard that shows what’s past due now and who’s out 60 or 90 days; it’s color-coded, and we can drill down and see notes about the account. We can also see the top 10 overdue accounts and past due by salesperson, which has helped us collect more efficiently.”

—Derrick Elledge, VP of Operations and Co-Owner, Power Storage Solutions

> CUSTOMER STORIES

## Recurring Billing

Create contract templates to apply and manage recurring monthly fees, setup fees, renewal fees, consumption-based fees, overage charges, and minimum charge amounts. Specify start and end dates, renewal terms, a billing schedule, and line items. Link contracts to case management and employee time sheets to include billable hours and customer support hours in bills.

## Multiple AR Accounts in GL

Map customers to various AR accounts in GL. Override default AR account at document entry. Track account assignments and apply offsets and amounts when the payment is applied.

## Multi-currency Support

Issue international invoices and process international payments. Eliminate cross rate calculations and rounding issues by processing payments in the document currency, Support multiple base currencies with real-time translations, full triangulation, and gain/loss calculations. Maintain foreign and base-currency balances and consolidate reporting across companies with different base currencies.

## Automated Tax Reporting

Manage tax exemption certificates. Calculate sales and value-added tax (VAT) taxes and prepare for tax filing reports automatically. Support multiple tax items per line, deduct tax amount from price, and tax on tax calculations.

## Customer Balances and Credit Limit Verification

Enforce credit limits at order entry, and invoicing. Block invoice processing or issue warnings. Create dunning messages for past-due accounts and include related documents and fees, and customize messages, attachments, and fees. Temporarily increase credit limits.

## Manage Customer Refund Balances

Settle open documents faster, simplify reconciliation, and reduce manual steps by applying partial or full refunds to bills and invoices, even when credit amounts exceed the total.

## AR Aging by Project Report

Display an AR Aging by Project Report by project rather than by customer to reduce days sales outstanding (DSOs) and improve payment efficiency.

## Payment Reversal, Automatic Payment Application

Apply payments automatically to the oldest outstanding documents. Easily void incorrect payment applications—all affected balances will be reversed automatically.

## Sales Commission Calculation

Calculate commissions automatically on a monthly, quarterly, or annual basis. Split commissions, link them to line items, and pay when the invoice is issued or paid.

## Overdue Charges Calculation

Calculate and apply overdue charges automatically. Compute them as a percentage or minimum charge amount.

## Write-Offs

Write off small document balances. You can control write-offs using a maximum write-off limit and eligible customers list. Write off overdue charges in full or partial when processing a customer refund.

## Cash Basis Accounting

Record revenue and expenses when actual payments are received or disbursed rather than when the transactions occur.

## Customer Account Security and Date Integrity

Specify individuals and roles to view and modify customer information and balances. Validate dates on forms and projects. Reject dates that conflict with the master calendar.

## Audit Trails

Get audit trails of transactions. Correct errors by reversing fully documented entries. Track user IDs for transactions and modifications. Attach notes and documents to transactions.

## Support for the Authorize.Net API

Supports PCI DSS-compliant integration with Authorize.Net. Sensitive credit card information is never stored in the Acumatica ERP database. Instead, the system sends customer credit card details to the processing center through an encrypted channel.

## Process POS Payments

Activate or deactivate POS terminals, accept payments from POS terminals, track the status of transactions and update POS payments in the system, resend a transaction to the POS terminal, Authorize and void a POS transaction, and Issue full or partial refunds as needed.

## Customer Prepayments

Streamline collections through automated emails with payment links or QR codes for invoices and share them with customers for quick, convenient payment. Payments received automatically update the open invoice balance.

## ABOUT ACUMATICA

Acumatica Cloud ERP is a comprehensive business management solution that was born in the cloud and built for more connected, collaborative ways of working. Designed explicitly to enable small and mid-market companies to thrive in today's digital economy, Acumatica's flexible solution, customer-friendly business practices, and industry-specific functionality help growing businesses adapt to fast-moving markets and take control of their future.

For more information on Acumatica, visit [www.acumatica.com](http://www.acumatica.com) or follow us on [LinkedIn](#).