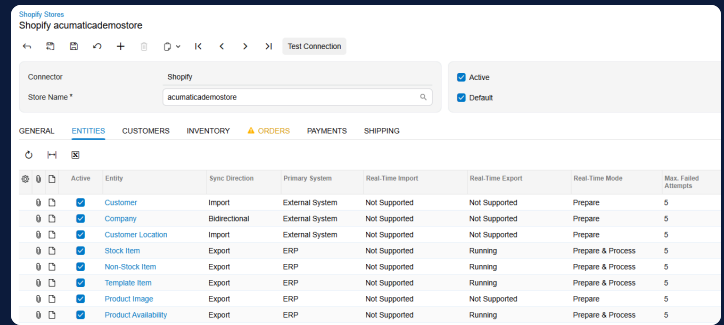


Shopify Plus and Shopify POS Native Connector

Scale your Shopify business with native back-office connectivity that automates order processing, fulfillment, inventory management, and customer lifecycle tasks, integrating orders from Shopify Plus and other channels with inventory, financial, and CRM systems.



Entity	Sync Direction	Primary System	Real-Time Import	Real-Time Export	Real-Time Mode	Max. Failed Attempts
Customer	Import	External System	Not Supported	Not Supported	Prepare	5
Company	Bidirectional	External System	Not Supported	Not Supported	Prepare	5
Customer Location	Import	External System	Not Supported	Not Supported	Prepare	5
Stock Item	Export	ERP	Not Supported	Running	Prepare & Process	5
Non-Stock Item	Export	ERP	Not Supported	Running	Prepare & Process	5
Template Item	Export	ERP	Not Supported	Running	Prepare & Process	5
Product Image	Export	ERP	Not Supported	Not Supported	Prepare	5
Product Availability	Export	ERP	Not Supported	Running	Prepare & Process	5

Streamline the online selling process with Shopify Plus

Acumatica's native integration connects your Shopify Plus storefront or Shopify POS to Acumatica's financials, inventory, warehouse management, and product information — a flexible back office that scales with your company.

Sell across every channel

- Offer stock items, digital items, and variants to consumers.
- Manage webstore, phone, and in-store orders in a cohesive business platform.
- Configure import settings for Shopify POS transactions for in-store sales integration.

Keep inventory and orders aligned

- Export inventory levels to Shopify Plus per item and per location.
- Eliminate duplicate data entry with bidirectional connectivity that automates the hand-off from storefront orders to fulfillment and billing.

Handle returns and exchanges

- Streamline customer returns, exchanges, refunds, and credits, using a complete view of their buying history.
- Process Shopify Plus returns and exchanges as connected ERP transactions with accurate inventory and financial impact.

Protect every transaction

- Manage all financial transactions in accordance with industry best practices, including bank-level security and PCI compliance, with administrator-assigned user permissions restricting access to platform data.

Key business benefits

Have back-end visibility into your online transactions – financials, sales orders, warehouse, and inventory.

Reduce online risk with Shopify's fraud analysis capability and place flagged orders on hold.

Delight customers with a streamlined buying process that supports variants and personalized products.

Connect to as many Shopify Plus stores and other marketplaces as needed for unified order fulfillment.

Reconcile full and partial exchanges automatically, with accurate inventory and financial impact.

The Shopify integration is part of Acumatica Retail Edition and available to add to other Acumatica Industry Editions.

Related resources

Omnichannel Greatness

[LEARN MORE →](#)

Retail KPI Metrics

[LEARN MORE →](#)

“Acumatica has a Shopify connector that’s so simple there’s no need for customization. We don’t have to touch anything; it updates every three seconds. It’s a very big improvement.”

– Lester Yuen, Vice President of Operations & Finance, Timebomb Trading Inc.

[> CUSTOMER STORIES](#)

Capabilities

DATA SYNCHRONIZATION

Bidirectional Communication

Transmit data between Shopify and Acumatica as orders are placed and financials update. Buyers see all past orders, online or offline, in Shopify's My Account area.

Product Information Sync

Display title, description, category, price, images, available inventory per store, and metadata.

Order Synchronization

Shopify ecommerce and Shopify POS orders are automatically aligned between Shopify and Acumatica.

Synchronize Shipments

Create a separate shipment and tracking number in the online store for each box in the shipment. Ship small parcels with UPS, FedEx, and USPS through the EasyPost and ShipStation platforms, with LTL freight supported through Acumatica Marketplace apps.

Sync with Shopify Meta Fields

Import, export, and filter Shopify meta fields for stock items, orders, and customers.

Export Select Data

Export only preferred item and customer data to your storefront using customizable filters.

ORDERS AND RETURNS

Manage Returns, Refunds, and Exchanges

Returns and refunds in Shopify flow to Acumatica's financials. Full and partial exchanges arrive with the original order reference, tracking returned and replacement items, pricing, discount, tax, and net balance separately, with restock and fulfillment updates synced back to Shopify.

Discounts and Promotions

Sync Shopify discounts and promotions to Acumatica sales orders, including a reference to the promotion code.

STORES AND CHANNELS

Shopify POS

Import in-store Shopify POS transactions into Acumatica with configurable settings, so store and online sales stay together in one system.

Multiple Shopify Plus Stores

Connect Acumatica to as many Shopify Plus stores as you operate. Manage each store's data separately or treat them uniformly.

Product and Price Visibility

Manage visibility and pricing by customer type or location. You can also control which items sync and which prices to display based on active promotions.

Personalization

Allow customers to personalize items with engraving, artwork, or other custom additions.

FINANCIALS AND TAX

Default Currency

Import Shopify sales orders, payments, and refunds in the Shopify default currency or the entity's base currency to simplify reconciliation.

Tax Rate Mapping

Handle multiple tax lines with the same tax ID but different rates. A standardized substitution list keeps order imports accurate.

Simplify Marketplace Tax Reconciliation

Handle marketplace-remitted taxes from the Shop channel, TikTok, Instagram, and Walmart with precise tax account mapping and streamlined payment and refund processing.

Acumatica Payments

Offer a secure checkout experience by connecting Acumatica Payments directly with your Shopify stores.

ABOUT SHOPIFY

Shopify is a leading global commerce company, providing trusted tools to start, grow, market, and manage a retail business of any size. Shopify makes commerce better for everyone with a platform and services that are engineered for reliability, while delivering a better shopping experience for consumers everywhere. For more information, please visit www.shopify.com.

ABOUT ACUMATICA

Acumatica Cloud ERP is a comprehensive business management solution that was born in the cloud and built for more connected, collaborative ways of working. Designed explicitly to enable small and mid-market companies to thrive in today's digital economy, Acumatica's flexible solution, customer-friendly business practices, and industry-specific functionality help growing businesses adapt to fast-moving markets and take control of their future.

For more information on Acumatica, visit www.acumatica.com or follow us on [LinkedIn](#).