

User Satisfaction Ratings

Data is scoped to the Distribution ERP category. All reviews were collected as of June 29, 2023



Acumatica Rating (809)		Microsoft Dynamics 365 Business Central
		★★★☆ (550)
Ease of Use	86%	69%
Has the product been a good partn	er in doing business? 86%	73%
Ease of Admin	78%	67%
Meets Requirements	87%	76%
Quality of Support	83%	77%
Product Direction (% positive)	95%	62%
Likelihood to Recommend	90%	75%
Integration APIs	86%	74%
Custom Reporting	85%	73%
Workflow Capability	86%	75%
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User Satisfaction Ratings (continued)





Acumatica		Microsoft Dynamics 365 Business Central
Payroll	87%	77%
Customization	89%	78%
Output Document Generation	87%	77%
Performance and Reliability	89%	79%
Dashboards	86%	77%
Data Import and Export Tools	90%	81%
Workforce Management	93%	85%
User, Role, and Access Management	85%	78%
Multi-Entity / Consolidation	86%	80%
AP Automation	87%	81%
Custom Reporting	89%	83%
Audit Trail	90%	85%
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User Satisfaction Ratings (continued)





Acumatica	Microsoft Dynamics 365 Business Central
Internationalization 8	34% 79%
Breadth of Partner Applications	34% 79%
Packaging g	01% 86%
Dashboards g	90% 86%
Collections Automation	81%
MRP 8	85 %
Income and Expenses	85 %
Tax Calculation	85 %
Tags / Dimensions	84%
Financial Statements	37 % 83%

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