

User Satisfaction Ratings

Data is scoped to the Distribution ERP. All reviews were collected as of November 30, 2023



Acumatica		Microsoft Dynamics 365 Business Central		
Rating (841)		★★★☆ (558)		
Product Direction (% positive)	95%	63%		
Likelihood to Recommend	90%	75%		
Ease of Use	86%	69%		
Has the product been a good partner in o	doing business? 85%	73%		
Meets Requirements	87%	76%		
Ease of Admin	78%	67%		
Quality of Support	83%	76%		
Custom Reporting	85%	73%		
Integration APIs	85%	74%		
Workflow Capability	85%	75%		
(User Satisfaction Ratings continues on next page)				

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User Satisfaction Ratings (continued)





Acumatica		Microsoft Dynamics 365 Business Central		
Customization				
	89%	78%		
Output Document Generation	86%	77%		
Dashboards	86%	77%		
Performance and Reliability	88%	79%		
Data Import and Export Tools	89%	81%		
Workforce Management	91%	83%		
User, Role, and Access Management	84%	78%		
AP Automation	87%	81%		
Packaging	89%	83%		
Multi-Entity / Consolidation	85%	80%		
Audit Trail	90%	85%		
Internationalization	84%	79%		
(User Satisfaction Ratings continues on next page)				

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User Satisfaction Ratings (continued)





Acumatica		Microsoft Dynamics 365 Business Central	
Breadth of Partner Applications	83%		79%
Financial Statements	87%		83%

About G2

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