



Acumatica Licensing Guide

for products introduced on or after April 2024

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Using This Guide

This guide is provided to enhance your understanding of Acumatica licensing for Acumatica's Software as a Service (SaaS) Subscription and Private Cloud Subscription (PCS). Any examples presented in this guide are for illustrative purposes only. Acumatica, Inc. reserves the right to update the existing version of this document without advanced notice.

This guide covers all aspects of Acumatica licensing, and it is important to read it in its entirety. Unless otherwise stated, any reference to "system" or "software" in this document is a reference to the Acumatica Cloud ERP software or SaaS Subscription. Headings or sections that mention "license" or "licensing" may also apply to SaaS Subscriptions, where applicable.

Any capitalized words not defined in this document have the meaning as defined in the respective End-User License Agreement or Subscription Agreement.

Acumatica license keys (activation keys) are used to activate Acumatica products. License entitlements are the features and functionalities included in an acquired license, which differ according to license type.

This guide does not supersede, replace, or modify any of the legal documentation covering use rights for Acumatica products or services. Specific product license terms are located at <http://www.acumatica.com/agreements>.

Subscription Licensing

Overview

Acumatica's SaaS Subscriptions and Licensing are designed to help small and midsize businesses save money by acquiring only the licensing and services they need. As an organization grows and changes, additional features can be licensed. This makes Acumatica's powerful capabilities more affordable for all businesses.

Acumatica Cloud ERP can be implemented through two models: a SaaS Subscription, which is the most popular choice, and a Private Cloud Subscription (PCS). Certain editions may not be available in all licensing and subscription models.

A SaaS Subscription allows licensees to use Acumatica Cloud ERP for the life of the Subscription as defined in the Subscription Agreement. The SaaS licensing fee includes:

- ✓ The price of Acumatica's ERP software.
- ✓ The costs Acumatica incurs while maintaining the hardware required to host the software.
- ✓ The cost of the internet connectivity Acumatica uses to host the software.
- ✓ The costs associated with maintaining Acumatica's protective firewalls and backups.
- ✓ All other costs involved in managing the server environment and maintaining SaaS hosting operations.

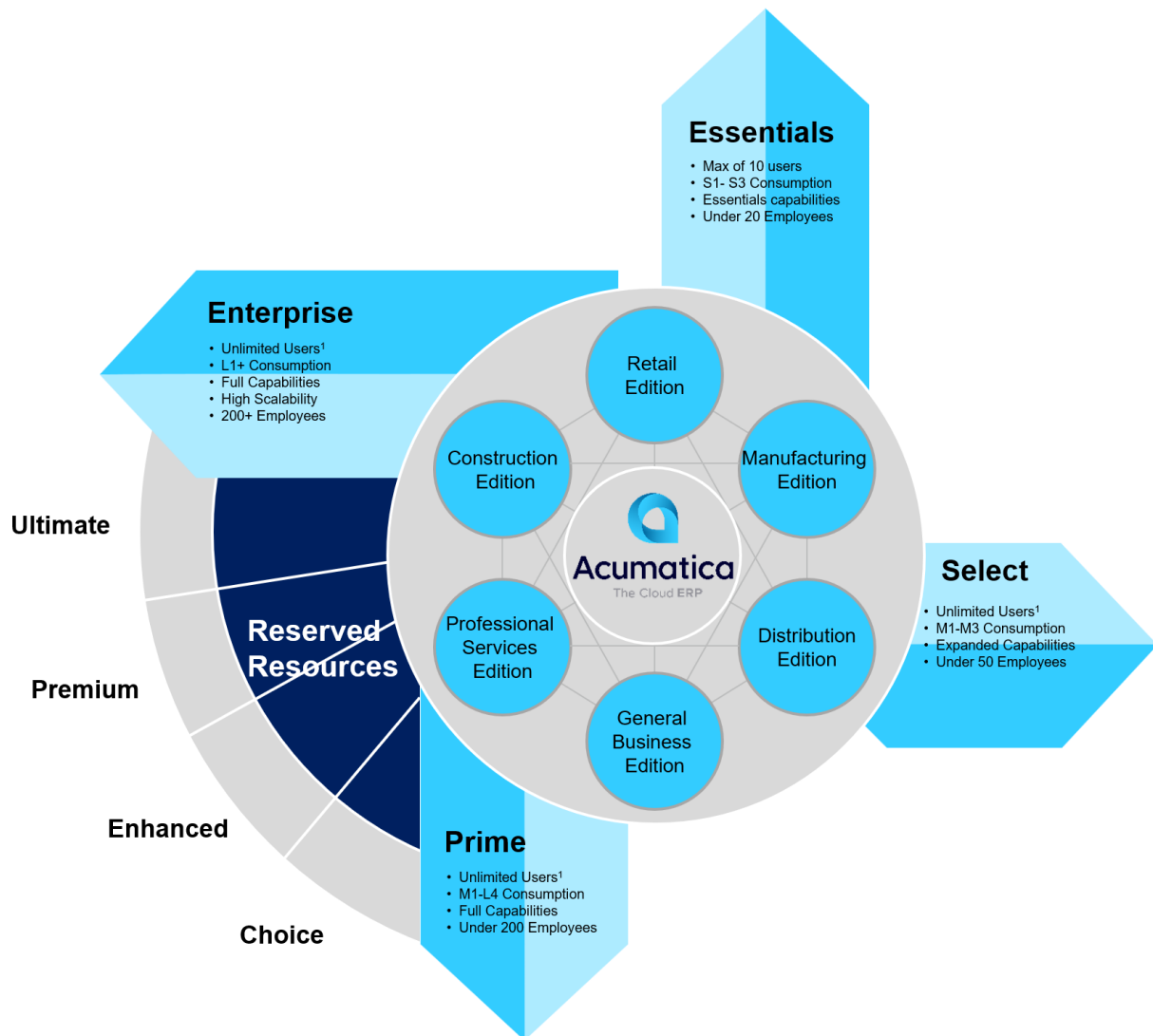
This model eliminates the fees licensees would incur from buying and maintaining their own hosting infrastructure and gives them the flexibility to increase or decrease their license features as their businesses grow and change. Customers can add features to their licenses at any time, but features can only be removed during the license renewal period. Software Updates and Upgrades, as defined in each Subscription Agreement, are included with SaaS subscriptions. So, each licensee has the option to automatically keep the software and associated infrastructure up to date with the latest enhancements, patches, updates, and upgrades. The SaaS service provides the lowest total cost of ownership and the highest service availability. Visit <https://www.acumatica.com/acumatica-saas-faq/> for SaaS FAQs (frequently asked questions).

Private Cloud Subscription (PCS) Licensing permits licensees to use Acumatica Cloud ERP for the life of the Subscription as defined in the Subscription Agreement. With a PCS license, customers may deploy and manage the software on their own premises, through their own physical servers. They may also choose to have their software hosted and/or managed by their VARs (Value Added Resellers) or a third party. This model gives licensees flexibility to increase or decrease their license features as their businesses grow and change. Customers can add features to their licenses at any time, but features can only be removed during the license renewal period. Software Updates and Upgrades, as defined in each End User License Agreement, are included with PCS Subscriptions. So, each licensee has the ability to keep the software up to date with the latest enhancements, patches, and upgrades.

In addition to choosing a deployment method, Acumatica licensees must also determine which product editions and integrable modules they will implement. This guide will cover additional system and module constraints that are related, but not directly tied, to licensing.

Acumatica Products

Acumatica Cloud ERP offers tailored solutions through its Industry Editions. These editions can incorporate a range of modules designed to meet the specific needs of various industries, company sizes and business requirements. This guide provides an overview of these Industry Editions, the modules they encompass, and the possible configurations required for specific workloads. It further explains how these components are structured to effectively support organizations of differing sizes and business requirements.



Products for Varying Company Sizes and Business Needs

Acumatica products are designed to deliver varying capabilities and are configured to meet the demands of varying organizational workloads.

Acumatica Essentials

All Essentials Editions are designed to meet the needs of smaller organizations. Access for five named users is included for all licensed methods Acumatica Essentials can be upgraded to ten (10) named users.

Acumatica Select

All Select Editions are designed for small business organizations (typically up to fifty (50) employees) that require advanced financial capabilities and more robust ERP functionality.

The number of users using the system is assumed to be fewer than 50% of the employees, with an even mix of regular and casual users.

Acumatica Prime

All Prime Editions are designed for lower mid-market organizations (up to two hundred (200) employees) that require advanced financial capabilities and more robust ERP functionality.

The number of users using the system is assumed to be fewer than 50% of the employees, with an even mix of regular and casual users.

Acumatica Enterprise

All Enterprise Editions are designed for any size organization that requires advanced financial and ERP functionality and capabilities in a reserved resource environment.

Note: Included modules for each product vary based on the Industry Edition selected. See [Appendix A](#) for more information on included and optional modules. Available enhancements to system performance vary based on product, see Table 1 in the SaaS Reserved Resources section for more information.

Industry Specific Editions

Distribution

Acumatica Distribution Edition is ideal for wholesale and distribution organizations that need robust ERP functionality with integrated Financials and Inventory management capabilities. [Appendix A: Edition Datasheets](#) lists all included and optional modules for the Distribution Edition.

Retail

The Acumatica Retail Edition is ideal for online retailers that need integrated eCommerce capabilities, advanced Financials and Inventory management features, and robust ERP functionality. [Appendix A: Edition Datasheets](#) lists all included and optional modules for the Retail Edition.

Manufacturing

Acumatica Manufacturing Edition is ideal for organizations that need to manage manufacturing processes. [Appendix A: Edition Datasheets](#) lists all included and optional modules for the Manufacturing Edition.

Construction

Acumatica Construction Edition is ideal for construction organizations, including general contractors, land developers, home builders, and more. [Appendix A: Edition Datasheets](#) lists all included and optional modules for the Construction Edition.

Professional Services

Acumatica Professional Services Edition is designed to help professional services firms such as engineering, architecture, and IT services thrive in today's digital economy. It empowers firms to efficiently manage projects, optimize resources, and ensure accurate billing. [Appendix A: Edition Datasheets](#) lists all included and optional modules for the Professional Services Edition.

General Business

Organizations that do not fit into one of the other Acumatica's Industry Editions can purchase the General Business Edition. [Appendix A: Edition Datasheets](#) lists all included and optional modules for the General Business Edition.

Note: With a SaaS Subscription, additional software is *not* required to run Acumatica Cloud ERP. However, licenses for additional software, such as Microsoft Windows Server and Microsoft SQL Server, may be required to run Acumatica outside of the Acumatica SaaS environment. These licenses are not included and must be purchased separately.

Other Products

Acumatica may introduce new products, including variations of existing offerings, and entirely new products or editions. Such new products may not include all the modules available in other Acumatica products or editions. You should contact Acumatica for additional product-specific information.

Module-Specific Licensing

AI Insights Anomaly Detection

AI Insights Anomaly Detection recognizes deviations in data based on the system's analysis of abnormal figures in sales, costs, profitability and other values. AI Insights Anomaly Detection simplifies business decisions using historical company data. The detection process can be automated with notifications sent out immediately for analysis and action.

For example, supply chain managers can be notified automatically when tracked data amounts are too high or too small compared to norms. The functionality can help supply chain managers monitor key data values and correct or act on any discrepancies. Sales managers and purchase managers can use AI Insights anomaly detection to be notified when deviations in data based on the system's analysis occur.

Advanced Expense Management

The Advanced Expense Management module automatically creates expense receipts from images taken with a mobile phone. This feature is only available in the US, UK, and Canada, in the English language. The service includes 1,000 transactions per month with the option of purchasing additional transactions in packs of 5,000 and 25,000. Other features of this module, such as Expense Claim Management, are available worldwide.

Accounts Payable (AP) Document Recognition

AP Document Recognition is only available in the US, UK, and Canada, in the English language. The service includes recognition of fifty (50) pages per month. If a customer requires more, they have the option to purchase additional pages.

Accounts Payable Automation

Accounts Payable Automation, powered by BILL's trusted payment network, reduces manual workload by automating the AP lifecycle from invoice receipt through reconciliation. This module is available in the US. Each AP Automation subscription license covers a single company; additional licenses are required for multiple companies. Per transaction fees apply and are paid directly to BILL.

Additional Language Packs

Localization packages may include additional language packs. For example, the Canadian Localization Package includes both English and French Canadian.

Commerce Integration

The Commerce Integration allows a single shopping site to be integrated with the Acumatica Cloud ERP system. Additional licenses are required for connectivity to additional shopping sites or platforms.

Portals

Acumatica Portals enable licensees to create self-service portal experiences through which customers and business partners can access their information, create orders, or open cases. An Acumatica Portal can be used as a Customer Portal, a B2B Portal, a B2B Ordering Portal, a Case Management Portal, or a Financials Portal. One Acumatica Portal license covers only one company and supports only one Portal URL. Additional individual licenses must be acquired to create Portals for multiple companies and multiple URLs. A Portal license comes equipped with user access, but other modules may be required to activate certain Portal functionalities. To acquire an Acumatica Portal license, customers must already have a valid license for the Acumatica Customer Relationship Management (CRM) module.

Module Deactivation

Specific modules cannot be removed once they have been activated. These modules, once enabled, cannot be disabled because of the interdependence between data elements. Disabling these modules can lead to errors and data corruption.

SaaS Reserved Resources

SaaS Reserved Resources (SRR) refers to a set of additional system resources earmarked for a customer. SRRs ensure that this extra set of resources is always available to the client, regardless of the overall demand by other customers in the standard cloud environment.

Customers with high volume workloads utilizing SRRs benefit from additional resources and a high degree of resource independence from other traffic in the standard SaaS environment. This provides enhanced performance, higher thresholds for Daily ERP transactions, and increased throughput for Web API operations. SRR availability varies by product, as shown in the table below.

Product	Essentials	Select	Prime	Enterprise
Choice	X	Optional	Optional	X
Enhanced	X	X	Optional	Included
Premium	X	X	X	Optional
Ultimate	X	X	X	Optional

Table 1: SRR Availability by Product

SRRs come in varying sizes to meet the individual needs for different types of performance workloads. In addition to making more resources available, SRRs also increase Parallelism and Concurrency capabilities for increased throughput. Concurrency defines how many tasks can be accepted or queued up at the same time. Whereas Parallelism defines how many tasks can be processed simultaneously. With additional parallelism and concurrency, the system can handle larger workloads, integrations, and data processing. See Table 2 below for the additional capabilities the various SRRs provide.

Product	SaaS Reserved Resource	Parallelism Included	Parallelism Max ¹	Concurrency Max (Queue Size)	Processing Nodes Included	Processing Nodes Max ²
Select						
<i>Base</i>	None	2	2	10	None	None
<i>Optional</i>	Choice	4	8	20	None	1
Prime						
<i>Base</i>	None	3	3	20	None	None
<i>Optional</i>	Choice	4	8	20	None	1
<i>Optional</i>	Enhanced	8	12	40	1	2
Enterprise						
<i>Base</i>	Enhanced	8	12	40	1	2
<i>Optional</i>	Premium	8	24	80	1	3
<i>Optional</i>	Ultimate	16	Scalable	Scalable	1	Scalable

Table 2: SRR Features

¹ Processing nodes increase Parallelism based on size and number of processing nodes added.

² Processing Nodes Max achieved with purchase of Reserved Resource Processing Node in addition to those included in SRR. RRPN's do not share memory and computing resources with the primary application unit, providing an extra layer of protection against resource shortages.

With the added resources SRRs provide, the system can achieve a more favorable set of system constraints. Please see the System Constraints section for more information.

Processing Nodes

A Processing Node is a logically separated application unit assigned to manage background operations and web requests. This unit is purposefully designed to execute tasks such as OData pulls, web API requests from external integrations, and scheduled batch processing or operations. By separating these operations, Processing Nodes ensure that the primary Acumatica application unit servicing end user requests remains responsive and free from potential lags caused by intensive background tasks.

Depending on the product you are using, or if you have subscribed to specific SaaS Reserved Resource offering, an embedded Processing Node may be included for increased performance. While Embedded Processing Nodes are also a logically separated application unit, they do share certain system resources such as memory and computing power with the primary Acumatica application unit servicing end user requests.

Separately licensed Reserved Resource Processing Nodes do not share any memory and computing resources with the Primary application unit, thereby providing an extra layer of protection against resource shortages.

Acumatica offers Processing Nodes in several sizes for both SaaS and PCS Customers. It is recommended that Customers only use processing nodes that offer an equal or higher level of parallelism than their base system.

Acumatica Enterprise can be scaled using multiple Processing Nodes, allowing improved performance regardless of volume of operations. Processing Node availability for the Product and SRR that you select can be found on Table 2.

SaaS Data Storage

Database Storage: Capacity defaults for each Product are indicated here. Additional capacity can be purchased in expansion increments of 100GB, 500GB or 2.5TB.

Database Storage Max: Indicates the maximum storage capacity that the database can be expanded to. Data services may be required to assist you in archiving data to reduce your database size. Additional storage can be purchased in increments of only 100GB, 500GB, or 2.5TB.

	Essentials	Select	Prime	Enterprise
Database Storage	50 GB	50 GB	100 GB	500 GB
Database Storage Max	150 GB	1 TB	5 TB	Scalable

Table 3: SaaS Data Storage

¹ This also includes the maximum Backup Access Service capacity allowed for Select or Prime.

Media Storage

In addition to transactional data, Acumatica by default uses its database to store media attachments. Acumatica provides an option to use an external storage provider for media attachments. External storage is *not* maintained by Acumatica, thus standard SLAs, data privacy, and performance related to media attachments are not the responsibility of Acumatica.

Sandboxes

An Acumatica Sandbox is a copy of your Acumatica production instance that can be used for testing, training, development, and other non-production activities. SaaS customers may purchase a sandbox at any time. Customers may also request a free 90-day Sandbox before they upgrade to their next major version of Acumatica.

When purchasing a sandbox, the licensed storage capacity of a sandbox environment must be equal to that of the associated production instance. This guarantees that all production data can be replicated without limitation.

Backup Access Services

This service allows customers to download a copy of their daily backups using secure FTP. This service does not modify standard backup procedures, but it does grant on-demand access to the latest ten (10) daily backups. Backup Access Services requires that the same database capacity be purchased as the capacity of the production instance that was backed up.

Dedicated SaaS

Dedicated SaaS is a personalized deployment designed to meet the specific needs of a customer. For example, this allows the production environment to be tailored to meet specific compliance needs, full data encryption at rest, specific disaster recovery metrics, and specialized security configurations.

SaaS Reserved Resource Monthly Boost

The SRR Monthly Boost is for customers licensed without an SRR, namely Select or Prime, that need to import a large volume of records which exceeds the maximum daily record import constraint. This Boost can be used to accommodate this situation. It changes the deployment temporarily to facilitate the import of a large volume of records.

Licensing Methods

Acumatica provides its customers with the greatest licensing flexibility in the ERP industry. The various means of licensing are meant to give customers, including those with unique requirements, a tailored and affordable solution. In addition, Acumatica offers licensing models designed to allow PCS customers to deploy high-availability configurations.

Transaction Tier Consumption Licensing

Transaction Tier Consumption Licensing is based on the monthly Commercial Transaction Volumes (CTVs) of your subscription. The Monthly Commercial Transaction Volume is equal to the single highest volume of transactions for any of the following eight (8) transaction types: **sales orders (of any order type); shipments; AR invoices; customer payments; purchase orders; purchase receipts; AP bills; and AP payments.**

The Transaction Tier you select must accommodate your maximum CTV. Exceeding the maximum number for CTVs in any given month in your subscription year creates an out-of-compliance situation, which may require you to increase your Transaction Tier level mid-contract. Typically, increased volume to CTV indicates healthy commercial growth for most customers.

The table below shows the maximum number of CTVs allowed for each Transaction Tier.

Transaction Tiers	S1	S2	S3	M1	M2	M3	L1	L2	L3	L4	X1	X2	X3	X4	E1	E2	E3	E4	E5	P1	P2	P3+
Monthly Commercial Transaction Volume	1K	1.5K	2K	3K	4K	5K	7.5K	10K	15K	20K	30K	50K	75K	100K	150K	200K	300K	400K	500K	750K	1M	>1M

Table 4: Transaction Tiers

As an example of how CTV is determined, let's look at a single month in a subscription year for the Acme Company. During this month, Acme Company processed 800 AR invoices, 700 customer payments, 400 AP invoices, 200 vendor payments, and 500 sales orders (300 quotes and 200 orders). The single highest volume of all the commercial transaction types for this month was 800 AR invoices, so Acme Company's Monthly CTV for this given month is 800. The correct Transaction Tier to select would be Tier S1 which has a maximum limit of 1,000 Commercial transactions per month.

Acumatica provides a License Monitoring Console as a key facility for viewing all license information, making it simple for customers to know their licensed resource consumption.

Named User Licensing

Named User Licensing is based on the number of individual users licensed to use the Acumatica Cloud ERP system. Each named user must have his or her own username and password; the sharing of usernames by more than one individual is not permitted. This licensing does not limit the number of users that can be created in the system; it only limits the number of users that can be enabled.

API connections are accounted for separately, and the number included varies by product. API connections or users designated as API users are not allowed to access the system via the user interface. The table below illustrates the number of named users and API connections included in, and the maximum number of named users allowed for each product under the Named User Licensing model.

	Essentials	Select	Prime	Enterprise
Named Users Included	5	10	10	35
Maximum Named Users	10	30	100	Unlimited
Web API Connections Included	5	5	10	10

Table 5: Named Users and API Connections

System Constraints and Recommendations

In addition to the licensing based on functionality and usage described above, other parameters can affect system performance or access to specialized modules. These may vary depending on the selected licensing mode. Parameters that can impact system performance and responsiveness are addressed in System Recommendations, while those that have strict limitations are addressed in System Constraints.

System Constraints

The system constraints listed in Table 6A below are additional parameters of the Acumatica License Agreement. The constraints for each Product are firm and cannot be extended, which means that increases of these constraints will not be considered or allowed. However, increases may be available with the addition of SaaS Reserved Resources, see Table 6B.

Lines per transaction: Lines per transaction constraints apply to all Acumatica screens with multiple detail lines. Examples include Journal Transaction Detail Lines, Shipment Packages, Activities, Sales Order Detail Lines, etc. Project documents can have up to the maximum transaction lines for both Revenue and Cost Budget Lines.

Serial numbers per document: This defines the maximum number of serial numbers allowed in the Detail Lines of Sales Orders, Purchase Orders, Shipments, and other documents.

Web API Connections: Acumatica allows several simultaneous Web API connections. The system will prevent additional users from logging in if the number of connections exceeds this maximum. External applications which fail to log out will continue to take up a Web API user connection.

API Concurrency: Concurrency refers to accepting multiple requests from multiple Web API connections simultaneously and the maximum number of requests that can be accepted and await processing. Higher concurrency allows a higher number of integrations to work more efficiently and reduces the number of denials, but it may require additional resources to be allocated.

Parallelism: Parallelism refers to how many requests can be processed simultaneously. While Acumatica can accept many web API requests for processing, only a set number can be processed in parallel. Parallelism can help increase throughput and reduce wait times. The number of requests the system can accept and the number of requests it can process concurrently depend on the product and the number of Processing Nodes licensed. The performance of external integrations requiring an elevated level of activity can be improved by submitting fewer requests when the system is busy, by adding one or more Processing Nodes, or by using SaaS Reserved Resources.

Web API requests per minute: The amount of time Acumatica takes to process requests can vary depending on the nature of the request. Adding Reserved Resources and additional Processing Nodes improves throughput by providing more resources and parallelism. Additional information is available at help.acumatica.com.

Import Records per Day: The maximum daily records that can be imported using Import Scenarios or API. Increased maximums are available using the SRR Monthly Boost.

AI Insights Records per day: The maximum AI Insight records that can be processed per day.

AI Insights Anomaly Detection Records per GI: The maximum number of records one GI can submit for detection. The purchase of additional daily AI Insight records does not change this constraint.

The table below provides a set of constraints for each product. Some of these constraints can be increased for customers by utilizing SaaS Reserved Resources. See table 6B for more information.

System Constraint	Essentials	Select	Prime	Enterprise
Named Users	10 ³	Unlimited ¹	Unlimited ¹	Unlimited ¹
Lines per transaction	1,000	2,000	2,500	6,000
Serial numbers per document	2,000	4,000	7,500	12,000
Web API Connections	5	10	20	60
Web API requests per minute	50	100	150	300
Import Records per day	2,500	5,000	25,000	100,000
API Concurrency ² (Max queue size)	5	10	20	40
Parallelism ²	1	2	3	8
AI Insights Records per day ⁴	n/a	1M	5M	25M
AI Insights Anomaly Detection Records per GI ⁵	n/a	50K	250K	1M

Table 6A: System Constraint Maximums

¹ While Acumatica does not limit the number of users who can utilize the system on consumption-based subscriptions, the number of users actively using the system can impact performance and user experience. See product descriptions for recommendations on max number of regular and casual users for each product. For named user licensing the number of users is limited to the number of users licensed and should not exceed the limits set for the specific product line, as specified in Table 5.

² See Table 2 for details on increases provided by SaaS Reserved Resources for this system constraint maximum.

³ Essential Users are always Named Users.

⁴ All daily records processed by AI Insights. This includes Anomaly Detection but is not limited to it.

⁵ Total number of records per GI that can be processed by AI Insights Anomaly Detection.

System Constraints with SaaS Reserved Resources

SaaS Reserved Resources may be available to increase some System Constraint Maximums of Table 6A. See Table 6B for increases provided by SaaS Reserved Resources on some System Constraint Maximums.

System Constraint	Select	Prime		Enterprise	
	Choice	Choice	Enhanced	Premium	Ultimate
Lines per transaction	4,000	4,000	6,000	50,000	50,000
Serial numbers per document	8,000	8,000	12,000	50,000	50,000
Web API Connections	20	40	60	Scalable	Scalable
Web API requests per minute	150	200	300	600	Scalable
Import Records per day	10,000	25,000	100,000	Scalable	Scalable

Table 6B: System Constraint Maximums with SRRs

System Recommendations

The system recommendations listed in Table 7A provide customers with guidance to help them achieve *optimal performance*. Customers surpassing these recommended limits may experience suboptimal operating conditions and a corresponding degradation in performance. Please note that degradation and timeout conditions can occur based on many factors, such as the complexity of the operations being performed, the number of Processing Nodes licensed, reserved resources licensed, integration concurrency, available resources, and other factors. Consult with Acumatica on how to best select licensing options to meet your needs for high volume operations.

Daily ERP Transactions: The ERP Transaction Volume (ETV) measures the number of save operations performed across all the distinct types of application entities throughout the Acumatica system. Application entities are closely related to data entry screens in Acumatica. When the system needs to save information, it must create or update a set of records related to the operation being performed. This results in at least one ERP transaction for simple operations, but there can be a few more if the save process must create or update multiple application-level entities. ERP transactions occur any time the system needs to write to the database, and not just when a user presses a “save” button. ERP transactions will also result from automated schedules that execute batch processes and/or REST APIs that create, update or delete transactions.

ERP transactions are a relatively good indicator of resource consumption. Exceeding the daily recommendations for the product being used will result in noticeable performance degradation, a suboptimal user experience, and potential violations of Acumatica's Fair Use Policy.

Recommended Maximum	Essentials	Select	Prime	Enterprise
Inventory items	10,000	50,000	100,000	500,000
Active fixed assets	1,000	5,000	10,000	20,000
Customers with open balances	1,000	5,000	10,000	20,000
Integrations	3	5	10	20
Users ¹	10	25	100	Scalable ²
Daily ERP Transactions ³	2,000	5,000	12,000	30,000
Daily Commercial Transactions ³	100	250	750	1,000

Table 7A: System Recommended Maximums

¹ The number of active users shown is at the highest Consumption Tier available for the product. This assumes an even mix of casual vs. regularly active users, as well as a limited number of lightweight integrations and customizations.

² Scalable based on Consumption Tier, Reserved Resources, and number of Processing Nodes licensed.

³ Many factors can contribute to the actual achievable daily ERP and Commercial Transactions without performance degradation. The numbers shown are at the highest Consumption Tier available for the selected product and assume single line non-inventory transactions with a minimal number of users and processes utilizing the system.

SaaS Reserved Resources may be available to increase some System Recommended Maximums of Table 7A and improve system performance. See Table 7B for details on how SaaS Reserved Resources increase and scale Recommended Maximums.

Recommended Maximum	Select	Prime		Enterprise	
	Choice	Choice	Enhanced	Premium	Ultimate
Inventory items	100,000	200,000	500,000	Scalable ²	Scalable
Active fixed assets	7,500	15,000	20,000	100,000	Scalable
Customers with open balances	7,500	15,000	20,000	100,000	Scalable
Integrations ¹	7	15	20	40	Scalable
Daily ERP Transactions	10,000	20,000	30,000	Scalable	Scalable
Daily Commercial Transactions	500	750	1,000	Scalable	Scalable

Table 7B: System Recommended Maximums with SRR

¹ Best Performance Achieved using Reserved Resources Processing Nodes

² Scalable based on Consumption Tier, Reserved Resources, and number of Processing Nodes licensed.

Product Releases

Acumatica's Product Releases deliver high quality upgrades on a predictable schedule. This means customers can stay on the most current release of the product while having ample time to preview major upgrades before going live with them.

Acumatica bundles enhancements into two upgrade releases per year. In addition, Acumatica delivers regular patches which primarily contain high-severity fixes. Acumatica may also deliver a Service Pack, which consolidates all previously released patches and other important fixes. At a minimum, customers must upgrade at least once a year to benefit from additional functionality. Refer to Table 8 for more information.

Private Cloud and Flex program customers may defer their upgrade so long as they upgrade by the retirement date of the given release. For each upgrade release, Acumatica announces its Support Period and its expected Retirement Date. In most cases, each upgrade release is supported for 18 months and is then retired.

Always Current

Always Current allows all SaaS customers to automatically receive the benefits of the Always Current Program, which updates their systems to each new Acumatica release, reduces upgrade costs, and gives them immediate access to the latest features. Customers on the Always Current Program can select different upgrade options as described in Table 8 below.

Flex Program

SaaS customers using Acumatica Prime or Acumatica Enterprise who need more flexible upgrade timing have the option to purchase the Acumatica Flex Program, which would replace the Always Current Program. With the Flex Program, customers have more options about their upgrade timing and their major releases that they want to adopt, so long as the version is still under current support. Flex is only available for Acumatica Prime and Acumatica Enterprise. Please refer to Table 8 for more details.

Upgrades: Upgrades contain new features and are released twice per year. Customers on the Always Current Program can choose to upgrade to the most recent version prior to their Scheduled Upgrade Date. Acumatica will automatically upgrade customers who have not upgraded by their Scheduled Upgrade Date.

Patches: Patches are only applicable for customers on versions 2025 R1 and above. Patches contain fixes to high severity critical bugs that are fixed and released as they are discovered. Patches are automatically applied to all SaaS customers and made available for download to private cloud customers. Follow this [Link](#) for more information.

Updates: Updates are only applicable for customers on versions prior to 2025 R1. Updates contain bug fixes and non-breaking changes and are released approximately once a month, immediately after an Upgrade and then less frequently until the Upgrade reaches end-of-life. Acumatica will automatically apply Updates on the customer's Monthly Maintenance Date for Always Current and upon request for Flex.

Upgrade Options for SaaS Subscriptions

Each product has options with varied frequencies. Please see Table 8 below for details.

Product ¹	Always Current	Flex Program
Essentials	Every 6 months within 120 days of release	Flex not available for Essentials
Select	Every 6 or 12 months (select which half of year to upgrade) within 120 days of release Patches: As Needed	Flex not available for Select
Prime & Enterprise	Every 6 or 12 months (select which half of year to upgrade) within 120 days of release Patches: As Needed	Choose your own upgrade date, ensure the date is prior to end-of-life of your current version Patches: As Needed

Table 8: Upgrade Options for SaaS Subscriptions

¹ If the customer is on Essentials or Small Business, they must upgrade twice a year and cannot switch to annual. If the customer is not on Essentials or Small Business, a change may be allowed, but restrictions may apply, and approval is required.

Tenants

Acumatica Cloud ERP allows customers to operate with one tenant or multiple tenants. A single tenant can contain an unlimited number of entities. Entities within a single tenant automatically share customers, vendors, employees, and the chart of accounts. However, customers can decide what elements should be shared or not shared between entities in different tenants. Additional tenant license packs are available for all Acumatica Select, Prime, and Enterprise Editions. Whether the customer is using Consumption, or User-based Licensing, the licensing stipulations will be applied to the total consumption or user count across all companies and tenants.

Price Protection

The Acumatica Price Cap ensures that renewal prices for Acumatica PCS and SaaS Subscriptions will not increase by more than 10% per year. Renewal price increases will be applied to the prices listed on the customer's most current Order Form. However, discounts listed on this Order Form will not apply to renewals, and the Price Cap does not apply to services, support, or Acumatica Marketplace products. The Price Cap will remain in effect if the customer complies with the terms of the Subscription Agreement and any related documents, and if there is no reduction in the customer's edition, transaction tier, or number of users. If the customer's needs change during the initial subscription term, and if this change involves an increase in the number of users and/or requires switching the customer to a higher-level edition or transaction tier, then any currently active discount will be applied pro rata to the standard list price of the upgrade for the remainder of the initial subscription term.

Acumatica SaaS Fair Use Policy

The Acumatica SaaS Fair Use Policy aims to ensure consistent and reliable experience for Acumatica SaaS customers throughout their subscription term. To achieve this, Acumatica monitors customer resource usage patterns across many factors, including, but not limited to, ERP and commercial transactional counts, API integrations, batch processes, business events, push notifications, import/export scenarios, customizations, 3rd party solutions, and other interfaces. Each of the usage factors and interfaces impacts common consumption metrics such as CPU utilization, query response time, network bandwidth usage, the frequency of web requests, and many others.

Acumatica's monitoring systems can identify instances when consumption levels exceed the levels that Acumatica, at its sole discretion, determines as reasonable. When unaddressed, such excessive consumption levels could result in degradation and reduce overall stability of the shared SaaS service. In such an event, Acumatica will engage with the customer and allow the customer to cure excessive consumption by either making appropriate changes to its (the customer's) usage patterns that will eliminate the excessive resource consumption or by purchasing an appropriate subscription upgrade, as directed in each case by Acumatica, prior to utilizing its further rights. If the issue is not addressed within fifteen (15) days, Acumatica reserves the right to take appropriate action, such as suspension, non-renewal, or termination.

Appendix A: Edition Datasheets

Distribution Edition Datasheet

Acumatica Distribution Edition is ideal for wholesale and distribution organizations that need robust ERP functionality with integrated Financials. Inventory Control and Order Management capabilities. This Datasheet lists all included and optional modules for the Distribution Edition.

Distribution Edition	Essentials	Select	Prime	Enterprise
Acumatica Base System Modules				
Financials	✓	✓	✓	✓
Global Financials (May require add'l Tenant for certain modules, see WI tab)	✗	+	+	+
Intercompany Accounting	✗	+	+	+
Deferred Revenue	✗	+	+	+
Contracts (AR Billing for Subscriptions, Integration with CRM Cases)	+	+	+	+
Fixed Assets	+	+	+	+
Accounts Payable Automation, powered by Bill.com	✗	+	+	+
Acumatica Payments*	✓	✓	✓	✓
Customer Portal for Acumatica Payments	+	+	+	+
Monitoring and Automation	✓	✓	✓	✓
Inventory Control (Requires Order Management)	✓	✓	✓	✓
Distribution Requirements Planning	✗	✗	+	+
Warehouse Management	+	+	+	+
Order Management	✓	✓	✓	✓
Advanced Order Management	✗	+	+	+
Shipping Carrier Integration	+	+	+	+
Project Accounting	+	+	+	+
CRM (SFA , MA)	+	+	+	+
Case Management (requires CRM)	+	+	+	+
Customer Portal (CRM required, price per portal)	+	+	+	+
Salesforce Sync (requires CRM)	✗	+	+	+
Exchange Integration	✗	✗	+	+
Outlook and Gmail plugins	+	+	+	+
Multi-Factor Authentication	✓	✓	✓	✓
Advanced Authentication	✗	+	+	+
Included Tenants	+	+	+	+
Acumatica AI				
AI Insights Anomaly Detection (Included GIs and records/day)	✗	+	+	+
Additional 100K records/day, unlimited GIs	✗	+	+	+
Additional 500K records/day, unlimited GIs	✗	+	+	+
Additional 2.5M records/day, unlimited GIs	✗	✗	+	+
Advanced Expense Management (Includes 1,000 expense receipts)*	+	+	+	+
Additional 5,000 transactions/month	+	+	+	+
Additional 25,000 transactions/month	+	+	+	+
AP Document Recognition*	✓	✓	✓	✓
Additional 5,000 pages/month	+	+	+	+
Additional 25,000 pages/month	+	+	+	+
Manufacturing				
Manufacturing Foundation	+	+	+	+
Discrete Manufacturing (Can be replaced with eWorkplace Process Manufacturing)	+	+	+	+
MRP (Requires Manufacturing Foundation)	+	✗	✗	✗
Product Configurator (N/A with Process Manufacturing)	✗	+	+	+
Estimating (N/A with Process Manufacturing)	✗	✗	✗	✗
Finite Planning and Scheduling	✗	+	+	+
Engineering Change Control (N/A with Process Manufacturing)	✗	✗	✗	✗
Manufacturing Data Collection	✗	+	+	+
Arena PTC Connector	✗	✗	✗	✗
Commerce				
BigCommerce Integration	+	+	+	+
Shopify Integration	+	+	+	+
Shopify Integration with Shopify POS Pro Integration	+	+	+	+
Amazon Integration	+	+	+	+
Additional Site for Commerce Integration	✗	+	+	+
Construction				
Construction Foundation	+	+	+	+
Acumatica Construction Project Management	+	+	+	+
Advanced Construction Project Management, powered by JobPlanner **Marketplace	✗	✗	✗	✗
JobPlanner Advanced Construction PM Accounting Integration	✗	✗	✗	✗
JobPlanner Advanced Construction PM Invitation to Bid - Additional Named User	✗	✗	✗	✗
Takeoff & Estimating, powered by STACK **Marketplace	+	+	+	+
STACK to Acumatica Connector (1 User)	+	+	+	+
Property Management, powered by Sprinterra **Marketplace (Requires Contracts)	+	+	+	+
Field Service Management	+	+	+	+
Equipment Management (Requires Field Service Management)	+	+	+	+
Resource Management				
Resource Management powered by ProjectManager **Marketplace	+	+	+	+
Resource Management Quickstart (required for new customer), powered by ProjectManager	+	+	+	+
Acumatica Payroll				
Payroll Expansion, additional 50 employees	✗	+	+	+
Payroll Expansion, additional 250 employees	✗	+	+	+
Localizations				
Canadian Localization	+	+	+	+
French Canadian Language (included with Canadian localization)	+	+	+	+
UK Localization	+	+	+	+
Mexico Localization (powered by Cloud Info & Systems)	+	+	+	+
IMMEX Program / Fiscal legends customization	+	+	+	+
Spanish Language (included with Mexican localization)	+	+	+	+

Retail Edition Datasheet

The Acumatica Retail Edition is ideal for online retailers that need integrated ecommerce capabilities, Financials, Inventory Control, Order Management, and robust ERP functionality. This Datasheet lists all included and optional modules for the Retail Edition.

Retail Edition	Essentials	Select	Prime	Enterprise
Acumatica Base System Modules				
Financials	✓	✓	✓	✓
Global Financials (May require add'l Tenant for certain modules, see WI tab)	✗	+	+	+
Intercompany Accounting	✗	+	+	+
Deferred Revenue	✗	+	+	+
Contracts (AR Billing for Subscriptions, Integration with CRM Cases)	+	+	+	+
Fixed Assets	+	+	+	+
Accounts Payable Automation, powered by Bill.com	✗	+	+	+
Acumatica Payments*	✓	✓	✓	✓
Customer Portal for Acumatica Payments	+	+	+	+
Monitoring and Automation	✓	✓	✓	✓
Inventory Control (Requires Order Management)	✓	✓	✓	✓
Distribution Requirements Planning	✗	✗	+	+
Warehouse Management	+	+	+	+
Order Management	✓	✓	✓	✓
Advanced Order Management	✗	+	+	+
Shipping Carrier Integration	+	+	+	+
Project Accounting	+	+	+	+
CRM (SFA, MA)	+	+	+	+
Case Management (requires CRM)	+	+	+	+
Customer Portal (CRM required, price per portal)	+	+	+	+
Salesforce Sync (requires CRM)	✗	+	+	+
Exchange Integration	✗	✗	+	+
Outlook and Gmail plugins	+	+	+	+
Multi-Factor Authentication	✓	✓	✓	✓
Advanced Authentication	✗	+	+	+
Included Tenants	+	+	+	+
Acumatica AI				
AI Insights Anomaly Detection (Included GIs and records/day)	✗	+	+	+
Additional 100K records/day, unlimited GIs	✗	+	+	+
Additional 500K records/day, unlimited GIs	✗	+	+	+
Additional 2.5M records/day, unlimited GIs	✗	✗	+	+
Advanced Expense Management (Includes 1,000 expense receipts)*	+	+	+	+
Additional 5,000 transactions/month	+	+	+	+
Additional 25,000 transactions/month	+	+	+	+
AP Document Recognition*	✓	✓	✓	✓
Additional 5,000 pages/month	+	+	+	+
Additional 25,000 pages/month	+	+	+	+
Manufacturing				
Manufacturing Foundation	+	+	+	+
Discrete Manufacturing (Can be replaced with eWorkplace Process Manufacturing)	+	+	+	+
MRP (Requires Manufacturing Foundation)	+	+	+	+
Product Configurator (N/A with Process Manufacturing)	✗	+	+	+
Estimating (N/A with Process Manufacturing)	✗	+	+	+
Finite Planning and Scheduling	✗	+	+	+
Engineering Change Control (N/A with Process Manufacturing)	✗	+	+	+
Manufacturing Data Collection	✗	+	+	+
Arena PTC Connector	✗	✗	✗	✗
Commerce				
BigCommerce Integration	+	+	+	+
Shopify Integration	+	+	+	+
Shopify Integration with Shopify POS Pro Integration	+	+	+	+
Amazon Integration	+	+	+	+
Additional Site for Commerce Integration	✗	+	+	+
Construction				
Construction Foundation	+	+	+	+
Acumatica Construction Project Management	+	+	+	+
Advanced Construction Project Management, powered by JobPlanner **Marketplace	✗	✗	✗	✗
JobPlanner Advanced Construction PM Accounting Integration	✗	✗	✗	✗
JobPlanner Advanced Construction PM Invitation to Bid - Additional Named User	✗	✗	✗	✗
Takeoff & Estimating, powered by STACK **Marketplace	+	+	+	+
STACK to Acumatica Connector (1 User)	+	+	+	+
Property Management, powered by Sprinterra **Marketplace (Requires Contracts)	+	+	+	+
Field Service Management	+	+	+	+
Equipment Management (Requires Field Service Management)	+	+	+	+
Resource Management				
Resource Management powered by ProjectManager **Marketplace	+	+	+	+
Resource Management Quickstart (required for new customer), powered by ProjectManager	+	+	+	+
Acumatica Payroll				
Payroll Expansion, additional 50 employees	✗	+	+	+
Payroll Expansion, additional 250 employees	✗	+	+	+
Localizations				
Canadian Localization	+	+	+	+
French Canadian Language (included with Canadian localization)	+	+	+	+
UK Localization	+	+	+	+
Mexico Localization (powered by Cloud Info & Systems)	+	+	+	+
IMMEX Program / Fiscal legends customization	+	+	+	+
Spanish Language (included with Mexican localization)	+	+	+	+

Manufacturing Edition Datasheet

Acumatica Manufacturing Edition is ideal for organizations that need to manage manufacturing processes. This Datasheet lists all included and optional modules for the Manufacturing Edition.

Manufacturing Edition	Essentials	Select	Prime	Enterprise
Acumatica Base System Modules				
Financials	✓	✓	✓	✓
Global Financials (May require add'l Tenant for certain modules, see WI tab)	✗	+	+	+
Intercompany Accounting	✗	+	+	+
Deferred Revenue	✗	+	+	+
Contracts (AR Billing for Subscriptions, Integration with CRM Cases)	+	+	+	+
Fixed Assets	+	+	+	+
Accounts Payable Automation, powered by Bill.com	✗	+	+	+
Acumatica Payments*	✓	✓	✓	✓
Customer Portal for Acumatica Payments	+	+	+	+
Monitoring and Automation	✓	✓	✓	✓
Inventory Control (Requires Order Management)	✓	✓	✓	✓
Distribution Requirements Planning	✗	✗	✗	✗
Warehouse Management	+	+	+	+
Order Management	✓	✓	✓	✓
Advanced Order Management	✗	+	+	+
Shipping Carrier Integration	+	+	+	+
Project Accounting	+	+	+	+
CRM (SFA , MA)	+	+	+	+
Case Management (requires CRM)	+	+	+	+
Customer Portal (CRM required, price per portal)	+	+	+	+
Salesforce Sync (requires CRM)	✗	+	+	+
Exchange Integration	✗	✗	+	+
Outlook and Gmail plugins	+	+	+	+
Multi-Factor Authentication	✓	✓	✓	✓
Advanced Authentication	✗	+	+	+
Included Tenants	+	+	+	+
Acumatica AI				
AI Insights Anomaly Detection (Included GIs and records/day)	✗	+	+	+
Additional 100K records/day, unlimited GIs	✗	+	+	+
Additional 500K records/day, unlimited GIs	✗	+	+	+
Additional 2.5M records/day, unlimited GIs	✗	✗	+	+
Advanced Expense Management (Includes 1,000 expense receipts)*	+	+	+	+
Additional 5,000 transactions/month	+	+	+	+
Additional 25,000 transactions/month	+	+	+	+
AP Document Recognition*	✓	✓	✓	✓
Additional 5,000 pages/month	+	+	+	+
Additional 25,000 pages/month	+	+	+	+
Manufacturing				
Manufacturing Foundation	✓	✓	✓	✓
Discrete Manufacturing (Can be replaced with eWorkplace Process Manufacturing)	✓	✓	✓	✓
MRP (Requires Manufacturing Foundation)	+	✓	✓	✓
Product Configurator (N/A with Process Manufacturing)	✗	+	+	+
Estimating (N/A with Process Manufacturing)	✗	✓	✓	✓
Finite Planning and Scheduling	✗	+	+	✓
Engineering Change Control (N/A with Process Manufacturing)	✗	✓	✓	✓
Manufacturing Data Collection	✗	+	+	✓
Arena PTC Connector	✗	✗	✗	✗
Commerce				
BigCommerce Integration	+	+	+	+
Shopify Integration	+	+	+	+
Shopify Integration with Shopify POS Pro Integration	+	+	+	+
Amazon Integration	+	+	+	+
Additional Site for Commerce Integration	✗	+	+	+
Construction				
Construction Foundation	+	+	+	+
Acumatica Construction Project Management	+	+	+	+
Advanced Construction Project Management, powered by JobPlanner **Marketplace	✗	✗	✗	✗
JobPlanner Advanced Construction PM Accounting Integration	✗	✗	✗	✗
JobPlanner Advanced Construction PM Invitation to Bid - Additional Named User	✗	✗	✗	✗
Takeoff & Estimating, powered by STACK **Marketplace	+	+	+	+
STACK to Acumatica Connector (1 User)	+	+	+	+
Property Management, powered by Sprinterra **Marketplace (Requires Contracts)	+	+	+	+
Field Service Management	+	+	+	+
Equipment Management (Requires Field Service Management)	+	+	+	+
Resource Management				
Resource Management powered by ProjectManager **Marketplace	+	+	+	+
Resource Management Quickstart (required for new customer), powered by ProjectManager	+	+	+	+
Acumatica Payroll				
Payroll Expansion, additional 50 employees	✗	+	+	+
Payroll Expansion, additional 250 employees	✗	+	+	+
Localizations				
Canadian Localization	+	+	+	+
French Canadian Language (included with Canadian localization)	+	+	+	+
UK Localization	+	+	+	+
Mexico Localization (powered by Cloud Info & Systems)	+	+	+	+
IMMEX Program / Fiscal legends customization	+	+	+	+
Spanish Language (included with Mexican localization)	+	+	+	+

Construction Edition Datasheet

Acumatica Construction Edition is ideal for construction organizations, including general contractors, land developers, home builders, and more. This Datasheet lists all included and optional modules for the Construction Edition.

Construction Edition	Essentials	Select	Prime	Enterprise
Acumatica Base System Modules				
Financials	✓	✓	✓	✓
Global Financials (May require add'l Tenant for certain modules, see WI tab)	✗	+	+	+
Intercompany Accounting	✗	+	+	+
Deferred Revenue	✗	+	+	+
Contracts (AR Billing for Subscriptions, Integration with CRM Cases)	+	+	+	+
Fixed Assets	+	+	+	+
Accounts Payable Automation, powered by Bill.com	✗	+	+	+
Acumatica Payments*	✓	✓	✓	✓
Customer Portal for Acumatica Payments	+	+	+	+
Monitoring and Automation	✓	✓	✓	✓
Inventory Control (Requires Order Management)	+	+	+	+
Distribution Requirements Planning	✗	✗	+	+
Warehouse Management	+	+	+	+
Order Management	✓	✓	✓	✓
Advanced Order Management	✗	+	+	+
Shipping Carrier Integration	+	+	+	+
Project Accounting	✓	✓	✓	✓
CRM (SFA, MA)	+	+	+	+
Case Management (requires CRM)	+	+	+	+
Customer Portal (CRM required, price per portal)	+	+	+	+
Salesforce Sync (requires CRM)	✗	+	+	+
Exchange Integration	✗	✗	+	+
Outlook and Gmail plugins	+	+	+	+
Multi-Factor Authentication	✓	✓	✓	✓
Advanced Authentication	✗	+	+	+
Included Tenants	+	+	+	+
Acumatica AI				
AI Insights Anomaly Detection (Included GIs and records/day)	✗	+	+	+
Additional 100K records/day, unlimited GIs	✗	+	+	+
Additional 500K records/day, unlimited GIs	✗	+	+	+
Additional 2.5M records/day, unlimited GIs	✗	✗	+	+
Advanced Expense Management (Includes 1,000 expense receipts)*	+	+	+	+
Additional 5,000 transactions/month	+	+	+	+
Additional 25,000 transactions/month	+	+	+	+
AP Document Recognition*	✓	✓	✓	✓
Additional 5,000 pages/month	+	+	+	+
Additional 25,000 pages/month	+	+	+	+
Manufacturing				
Manufacturing Foundation	+	+	+	+
Discrete Manufacturing (Can be replaced with eWorkplace Process Manufacturing)	+	+	+	+
MRP (Requires Manufacturing Foundation)	+	+	+	+
Product Configurator (N/A with Process Manufacturing)	✗	+	+	+
Estimating (N/A with Process Manufacturing)	✗	+	+	+
Finite Planning and Scheduling	✗	+	+	+
Engineering Change Control (N/A with Process Manufacturing)	✗	+	+	+
Manufacturing Data Collection	✗	+	+	+
Arena PTC Connector	✗	✗	✗	✗
Commerce				
BigCommerce Integration	+	+	+	+
Shopify Integration	+	+	+	+
Shopify Integration with Shopify POS Pro Integration	+	+	+	+
Amazon Integration	+	+	+	+
Additional Site for Commerce Integration	✗	+	+	+
Construction				
Construction Foundation	✓	✓	✓	✓
Acumatica Construction Project Management	+	+	+	+
Advanced Construction Project Management, powered by JobPlanner **Marketplace	+	+	+	+
JobPlanner Advanced Construction PM Accounting Integration	+	+	+	+
JobPlanner Advanced Construction PM Invitation to Bid - Additional Named User	+	+	+	+
Takeoff & Estimating, powered by STACK **Marketplace	+	+	+	+
STACK to Acumatica Connector (1 User)	+	+	+	+
Property Management, powered by Sprinterra **Marketplace (Requires Contracts)	+	+	+	+
Field Service Management	+	+	+	+
Equipment Management (Requires Field Service Management)	+	+	+	+
Resource Management				
Resource Management powered by ProjectManager **Marketplace	+	+	+	+
Resource Management Quickstart (required for new customer), powered by ProjectManager	+	+	+	+
Acumatica Payroll				
Payroll Expansion, additional 50 employees	✗	+	+	+
Payroll Expansion, additional 250 employees	✗	+	+	+
Localizations				
Canadian Localization	+	+	+	+
French Canadian Language (included with Canadian localization)	+	+	+	+
UK Localization	+	+	+	+
Mexico Localization (powered by Cloud Info & Systems)	+	+	+	+
IMMEX Program / Fiscal legends customization	+	+	+	+
Spanish Language (included with Mexican localization)	+	+	+	+

Professional Services Edition Datasheet

Acumatica Professional Services Edition is ideal for professional services organizations, including general contractors, land developers, home builders, and more. This Datasheet lists all included and optional modules for the Professional Services Edition.

Professional Services Edition	Essentials	Select	Prime	Enterprise
Acumatica Base System Modules				
Financials	✓	✓	✓	✓
Global Financials (May require add'l Tenant for certain modules, see WI tab)	✗	+	+	+
Intercompany Accounting	✗	+	+	+
Deferred Revenue	✗	+	+	+
Contracts (AR Billing for Subscriptions, Integration with CRM Cases)	+	+	+	+
Fixed Assets	+	+	+	+
Accounts Payable Automation, powered by Bill.com	✗	+	+	+
Acumatica Payments*	✓	✓	✓	✓
Customer Portal for Acumatica Payments	+	+	+	+
Monitoring and Automation	✓	✓	✓	✓
Inventory Control (Requires Order Management)	+	+	+	+
Distribution Requirements Planning	✗	✗	+	+
Warehouse Management	+	+	+	+
Order Management	+	+	+	+
Advanced Order Management	✗	+	+	+
Shipping Carrier Integration	+	+	+	+
Project Accounting	✓	✓	✓	✓
CRM (SFA, MA)	✗	✓	✓	✓
Case Management (requires CRM)	✗	+	+	+
Customer Portal (CRM required, price per portal)	✗	+	+	+
Salesforce Sync (requires CRM)	✗	+	+	+
Exchange Integration	✗	✗	+	+
Outlook and Gmail plugins	+	+	+	+
Multi-Factor Authentication	✓	✓	✓	✓
Advanced Authentication	✗	+	+	+
Included Tenants	+	+	+	+
Acumatica AI				
AI Insights Anomaly Detection (Included GIs and records/day)	✗	+	+	+
Additional 100K records/day, unlimited GIs	✗	+	+	+
Additional 500K records/day, unlimited GIs	✗	+	+	+
Additional 2.5M records/day, unlimited GIs	✗	✗	+	+
Advanced Expense Management (Includes 1,000 expense receipts)*	✗	✓	✓	✓
Additional 5,000 transactions/month	+	+	+	+
Additional 25,000 transactions/month	+	+	+	+
AP Document Recognition*	✓	✓	✓	✓
Additional 5,000 pages/month	+	+	+	+
Additional 25,000 pages/month	+	+	+	+
Manufacturing				
Manufacturing Foundation	+	+	+	+
Discrete Manufacturing (Can be replaced with eWorkplace Process Manufacturing)	+	+	+	+
MRP (Requires Manufacturing Foundation)	+	+	+	+
Product Configurator (N/A with Process Manufacturing)	✗	+	+	+
Estimating (N/A with Process Manufacturing)	✗	+	+	+
Finite Planning and Scheduling	✗	+	+	+
Engineering Change Control (N/A with Process Manufacturing)	✗	+	+	+
Manufacturing Data Collection	✗	+	+	+
Arena PTC Connector	✗	✗	✗	✗
Commerce				
BigCommerce Integration	+	+	+	+
Shopify Integration	+	+	+	+
Shopify Integration with Shopify POS Pro Integration	+	+	+	+
Amazon Integration	+	+	+	+
Additional Site for Commerce Integration	✗	+	+	+
Construction				
Construction Foundation	✓	✓	✓	✓
Acumatica Construction Project Management	✓	✓	✓	✓
Advanced Construction Project Management, powered by JobPlanner **Marketplace	✗	✗	✗	✗
JobPlanner Advanced Construction PM Accounting Integration	✗	✗	✗	✗
JobPlanner Advanced Construction PM Invitation to Bid - Additional Named User	✗	✗	✗	✗
Takeoff & Estimating, powered by STACK **Marketplace	+	+	+	+
STACK to Acumatica Connector (1 User)	+	+	+	+
Property Management, powered by Sprinterra **Marketplace (Requires Contracts)	+	+	+	+
Field Service Management	+	+	+	+
Equipment Management (Requires Field Service Management)	+	+	+	+
Resource Management				
Resource Management powered by ProjectManager **Marketplace	✓	✓	✓	✓
Resource Management Quickstart (required for new customer), powered by ProjectManager	+	+	+	+
Acumatica Payroll				
Payroll Expansion, additional 50 employees	✗	+	+	+
Payroll Expansion, additional 250 employees	✗	+	+	+
Localizations				
Canadian Localization	+	+	+	+
French Canadian Language (included with Canadian localization)	+	+	+	+
UK Localization	+	+	+	+
Mexico Localization (powered by Cloud Info & Systems)	+	+	+	+
IMMEX Program / Fiscal legends customization	+	+	+	+
Spanish Language (included with Mexican localization)	+	+	+	+

General Business Datasheet

Organizations that do not fit into one of Acumatica's Industry Editions can purchase the General Business Edition. This Datasheet lists all included and optional modules for the General Business Edition.

General Business Edition	Essentials	Select	Prime	Enterprise
Acumatica Base System Modules				
Financials	✓	✓	✓	✓
Global Financials (May require add'l Tenant for certain modules, see WI tab)	✗	+	+	+
Intercompany Accounting	✗	+	+	+
Deferred Revenue	✗	+	+	+
Contracts (AR Billing for Subscriptions, Integration with CRM Cases)	+	+	+	+
Fixed Assets	+	+	+	+
Accounts Payable Automation, powered by Bill.com	✗	+	+	+
Acumatica Payments*	✓	✓	✓	✓
Customer Portal for Acumatica Payments	+	+	+	+
Monitoring and Automation	✓	✓	✓	✓
Inventory Control (Requires Order Management)	+	+	+	+
Distribution Requirements Planning	✗	✗	+	+
Warehouse Management	+	+	+	+
Order Management	+	+	+	+
Advanced Order Management	✗	+	+	+
Shipping Carrier Integration	+	+	+	+
Project Accounting	+	+	+	+
CRM (SFA , MA)	+	+	+	+
Case Management (requires CRM)	+	+	+	+
Customer Portal (CRM required, price per portal)	+	+	+	+
Salesforce Sync (requires CRM)	✗	+	+	+
Exchange Integration	✗	✗	+	+
Outlook and Gmail plugins	+	+	+	+
Multi-Factor Authentication	✓	✓	✓	✓
Advanced Authentication	✗	+	+	+
Included Tenants	+	+	+	+
Acumatica AI				
AI Insights Anomaly Detection (Included GIs and records/day)	✗	+	+	+
Additional 100K records/day, unlimited GIs	✗	+	+	+
Additional 500K records/day, unlimited GIs	✗	+	+	+
Additional 2.5M records/day, unlimited GIs	✗	✗	+	+
Advanced Expense Management (Includes 1,000 expense receipts)*	+	+	+	+
Additional 5,000 transactions/month	+	+	+	+
Additional 25,000 transactions/month	+	+	+	+
AP Document Recognition*	✓	✓	✓	✓
Additional 5,000 pages/month	+	+	+	+
Additional 25,000 pages/month	+	+	+	+
Manufacturing				
Manufacturing Foundation	✗	✗	✗	✗
Discrete Manufacturing (Can be replaced with eWorkplace Process Manufacturing)	✗	✗	✗	✗
MRP (Requires Manufacturing Foundation)	✗	✗	✗	✗
Product Configurator (N/A with Process Manufacturing)	✗	✗	✗	✗
Estimating (N/A with Process Manufacturing)	✗	✗	✗	✗
Finite Planning and Scheduling	✗	✗	✗	✗
Engineering Change Control (N/A with Process Manufacturing)	✗	✗	✗	✗
Manufacturing Data Collection	✗	✗	✗	✗
Arena PTC Connector	✗	✗	✗	✗
Commerce				
BigCommerce Integration	✗	✗	✗	✗
Shopify Integration	✗	✗	✗	✗
Shopify Integration with Shopify POS Pro Integration	✗	✗	✗	✗
Amazon Integration	✗	✗	✗	✗
Additional Site for Commerce Integration	✗	✗	✗	✗
Construction				
Construction Foundation	✗	✗	✗	✗
Acumatica Construction Project Management	✗	✗	✗	✗
Advanced Construction Project Management, powered by JobPlanner **Marketplace	✗	✗	✗	✗
JobPlanner Advanced Construction PM Accounting Integration	✗	✗	✗	✗
JobPlanner Advanced Construction PM Invitation to Bid - Additional Named User	✗	✗	✗	✗
Takeoff & Estimating, powered by STACK **Marketplace	+	+	+	+
STACK to Acumatica Connector (1 User)	+	+	+	+
Property Management, powered by Sprinterra **Marketplace (Requires Contracts)	+	+	+	+
Field Service Management	✗	✗	✗	✗
Equipment Management (Requires Field Service Management)	✗	✗	✗	✗
Resource Management				
Resource Management powered by ProjectManager **Marketplace	+	+	+	+
Resource Management Quickstart (required for new customer), powered by ProjectManager	+	+	+	+
Acumatica Payroll				
Payroll Expansion, additional 50 employees	✗	+	+	+
Payroll Expansion, additional 250 employees	✗	+	+	+
Localizations				
Canadian Localization	+	+	+	+
French Canadian Language (included with Canadian localization)	+	+	+	+
UK Localization	+	+	+	+
Mexico Localization (powered by Cloud Info & Systems)	+	+	+	+
IMMEX Program / Fiscal legends customization	+	+	+	+
Spanish Language (included with Mexican localization)	+	+	+	+

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Note: Acumatica reserves the right to modify these Datasheets at any time without prior notice, and the features outlined in these Datasheets are subject to change during the term of any Subscription Agreement.