



Acumatica Artificial Intelligence

AI Built into Your ERP Platform

Acumatica embeds AI across the platform in tiers of increasing value: from anomaly detection that catches problems early, to a natural-language assistant, to automation that acts on your behalf, to orchestration of entire workflows.

Built on connected business data, industry expertise, open innovation, and trusted governance, every capability runs on one platform foundation, so you can adopt at your own pace and bring the AI model you already trust.

Key business benefits

- Empower users with AI, no technical expertise or coding required.
- Keep sensitive data inside Acumatica with built-in field masking and governance across every AI action.
- Leverage ready-to-use prompts for common workflows across sales, support, and inventory.
- Choose the LLM provider that fits your requirements, with your data going only to the provider you select.

Related resources

- Purpose-Built AI Blog [> LEARN MORE](#)
- AI Readiness Checklist for SMBs [> LEARN MORE](#)
- Acumatica's AI-First Strategy Video [> LEARN MORE](#)

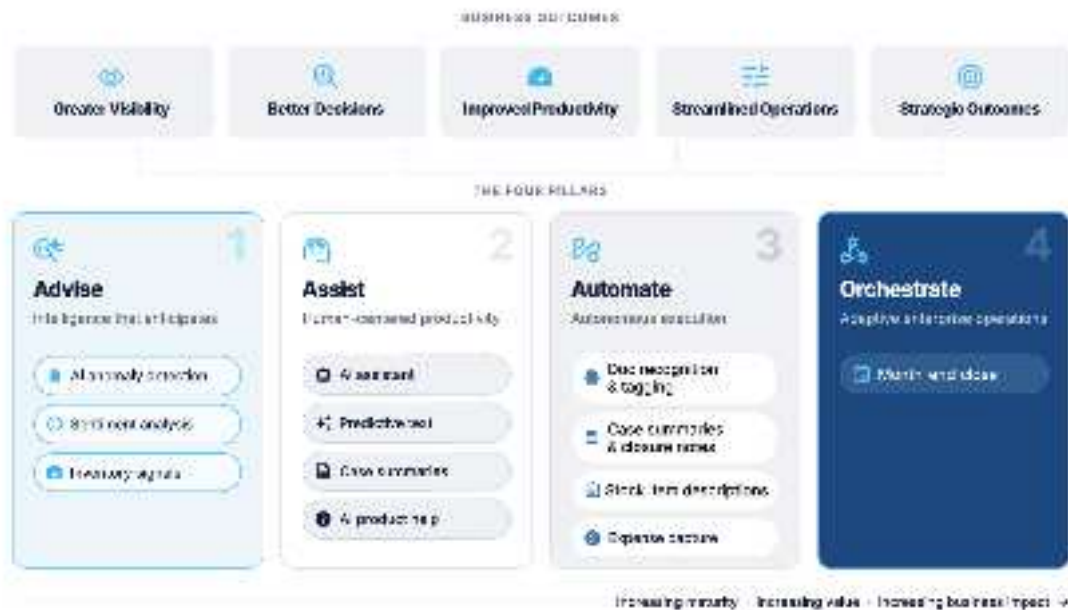
Changing the ERP into a System of Intelligence

Acumatica organizes its AI capabilities into four pillars of increasing maturity, value, and business impact — Advise, Assist, Automate, and Orchestrate — all built on one platform foundation.

- Advise capabilities, including AI Anomaly Detection, sentiment analysis, and inventory signals, give you greater visibility into what is happening in your business right now.
- Assist capabilities, including the AI Assistant, predictive text, case summaries, and AI product help, put human-centered productivity tools directly in the hands of your team.
- Automate capabilities, such as document recognition, case summaries, stock descriptions, and expense capture, take action on your data.
- Orchestrate, soon to be added as a new pillar, will streamline and synchronize enterprise-wide activities including month-end close.
- Connect Acumatica data to the AI tools you already use via Model Context Protocol (MCP), a standardized, plug-and-play way to read your Acumatica data without building a one-off integration for every system you connect.

“If the warehouse has low inventory for an item, it is immediately exposed to purchasing to place the order for more. We now have real-time visibility to pertinent data.”

– Ben Rothe, GM & CEO, Premier 1 Supplies, LLC



AI Anomaly Detection

Unsupervised machine learning automatically identifies unusual patterns in your data, without manual rules or thresholds, helping teams catch errors and exceptions before they compound.

AI Assistant

A chat interface lets users ask questions about their data in plain language and receive answers as text, tables, charts, or pivot tables — no reports, queries, or IT required.

AI Automation

Administrators configure AI-driven actions that read documents, apply instructions, and write results back to Acumatica records in a single step.

Pre-built agents automatically summarize support cases and generate closure notes, saving time on every ticket. Other agents cover common workflows, including Opportunity Summary, Customer Reply Refinement, and Stock Item Description.

Connect your preferred model and keep control of your data, costs, and technology choices.

Predictive Text & AI Product Help

In-context suggestions and guided help appear right where your team is already working, speeding up everyday tasks.

Sentiment Analysis & Inventory Signals

Surface customer sentiment trends and inventory signals automatically, giving teams earlier warning of the issues that matter most.

Document Recognition & Tagging

Tag and classify incoming documents, so they route to the right workflow without manual handling.

Trusted Governance

Role-based permissions are honored throughout, with sensitive data masked from external models and every AI action tracked.

Open AI Ecosystem

Model Context Protocol (MCP) gives your own AI tools, like Claude, Cursor, or Gemini, a standardized, plug-and-play way to read your Acumatica data without building a one-off integration for every system you connect. Access is secure and read-only through Generic Inquiries, so any authorized AI tool can pull the data it needs in near real time, while your existing security and permissions stay in place. MCP extends Acumatica's system of intelligence out to the broader ecosystem of AI tools and agents you already rely on.

ABOUT ACUMATICA

Acumatica Cloud ERP is a comprehensive business management solution that was born in the cloud and built for more connected, collaborative ways of working. Designed explicitly to enable small and mid-market companies to thrive in today's digital economy, Acumatica's flexible solution, customer-friendly business practices, and industry-specific functionality help growing businesses adapt to fast-moving markets and take control of their future.

For more information on Acumatica, visit www.acumatica.com or follow us on [LinkedIn](#).