Acumatica
The Cloud ERP

DATASHEET – PLATFORM

Acumatica Cloud ERP Platform

Acumatica Cloud ERP connects financial, customer, project, and industry operations in one system. Teams work from shared data, automate routine processes, and apply AI under the access rights already in place, while low-code tools and open APIs let the ERP adapt as the business grows.



A Shared Foundation for Continuous Innovation

Acumatica's business applications and industry editions share a single codebase, data model, security model, and user experience, with common services for data access, security, reporting, and integration. Application logic is separated from underlying technologies, supporting ongoing modernization and helping protect long-term application investments, so teams can adopt new capabilities within the system they already use.

A PLATFORM BUILT FOR GROWTH

The Acumatica xRP platform supports personalization, low-code configuration and automation, and deep customization with full control through C#. Business users can tailor screens, reports, dashboards, and workflows with low-code and no-code tools. Developers can use the Acumatica Framework and Customization Platform with C# and .NET to extend business logic and build applications. Customizations remain separate from the core application, helping simplify upgrades and preserve extensions over time.

Open APIs, webhooks, and MCP servers connect external systems and AI tools, while Marketplace applications add specialized capabilities.

Acumatica is available as fully managed SaaS or a Private Cloud Subscription (PCS) to meet different hosting and control requirements.

An unlimited-user license model lets you extend access to employees, customers, vendors, and business partners without purchasing individual user licenses. Users can access ERP data and workflows through secure web browsers and mobile applications. Customer and vendor portals extend self-service access to relevant information.

PLATFORM HIGHLIGHTS

- Cloud-native architecture and a single codebase
- Embedded AI built on governed business data
- Low-code and no-code configuration
- Automation with workflows, business events, and AI agents
- Extensibility through open APIs and MCP servers
- Unlimited-user licensing with no per-seat fees

Key business benefits

Drive user adoption with the highest usability score among evaluated vendors in Nucleus Research's 2026 SMB ERP Value Matrix.

Make faster decisions with real-time reporting, dashboards, and AI-assisted analysis.

Scale automation as AI advances with built-in AI agents and machine learning that automate work across the business.

Reduce customization effort by configuring screens, fields, reports, and workflows without code.

Connect operations across teams and external applications through shared business data and open APIs.

Support business growth with unlimited-user licensing, multi-entity operations, and localizations.

Maintain ownership and control of your business data, with access rights and governance across ERP and AI.

Related resources

Future-Proof ERP Platform

LEARN MORE →

Acumatica Customer Bill of Rights

LEARN MORE →

Usability and Customer Satisfaction

LEARN MORE →

> "Acumatica has become the single source of truth for our manufacturing operation. As the in-house administrator, I've built customizations, generic inquiries, and OData-connected Power BI reporting on top of it, and the platform's openness is its biggest strength."
>
> – Ben Byrd, Director of Technical Operations, Carolina Components Group

> CUSTOMER STORIES

EXPERIENCE & EXTENSIBILITY

User Interface

Work in a modern, intuitive interface with configurable dashboards, filters, navigation, and side panels that keep related information visible while you work. Tailor screens and workspaces to match business roles and processes.

Mobile App

Keep work moving wherever business happens. From iOS and Android devices, teams can manage approvals and sales orders, access customer and inventory data, capture time, expenses, photos, and signatures, scan inventory, and accept secure payments with supported card readers.

Low-Code and No-Code Customization

Configure screen layouts and workflow states, actions, and transitions with visual tools. Set approval and assignment rules, create Business Events, and add user-defined fields to capture information specific to your business.

Application Development

Create new modules and specialized applications for business and industry requirements. Reuse platform services for data access, security, and reporting while extending business logic and workflows.

Document Management

Create and manage help files and company-specific documentation. Attach any file type to ERP documents for in-context access, store files in the database or Amazon S3, and organize them with tags for fast, secure retrieval.

Industry Editions

Support deep industry workflows for construction, manufacturing, distribution, professional services, and retail, connected to financials, CRM, and reporting.

DATA, REPORTING & AI

Reporting

Design custom reports and Generic Inquiries without coding, including custom fields. Organize results with flexible grouping, subtotals, totals, calculated values, filters, and drill-downs.

Business Intelligence

Build role-based dashboards and widgets with real-time data, filters, and flexible layouts. Improve performance for large and frequently used Generic Inquiries with precomputed results refreshed on a schedule or on demand. Share approved inquiry results with external tools through OData.

AI and Machine Learning

Use AI Assistant to analyze ERP data and turn answers into charts, tables, pivot tables, and dashboard widgets. Apply AI and machine learning across workflows for document recognition, expense and transaction matching, anomaly detection, and cross-sell suggestions.

AI Automation Agents

Trigger AI agents through Business Events, import/export scenarios, or workflows to support multi-step processes. Agents use relevant ERP data to update eligible records and detail lines under existing access rights and sensitive-data controls.

AUTOMATION & CONNECTIVITY

Notifications

Create notifications or trigger activities based on real-time data monitoring. Notify users by email, mobile notification, or SMS. Build notification templates using ERP data and include dynamic links to help users take action.

Advanced Integration Framework

Connect external applications through import/export scenarios, REST APIs, and webhooks, using Acumatica's business logic to process transactions. Published Generic Inquiries give compatible AI tools a structured and secure way to access ERP data through MCP servers.

Email Integration

Connect Outlook or Gmail accounts with Acumatica and manage email securely. Use the Outlook and Gmail add-ins to link emails and attachments to ERP records and submit vendor invoices for recognition and AP document creation.

eSign Integration

Send contracts and agreements for e-signature using the Acumatica eSign integration for Adobe Acrobat Sign and DocuSign. Track signature status, automate follow-ups, and save signed documents to the record.

SECURITY, ADMINISTRATION & SCALE

Security

Manage users, roles, access policies, audit trails, certificates, and company- or branch-level data access. Apply existing access rights across reporting, automation, integrations, and connected AI tools, with controls for sensitive data and visibility into AI usage and activity.

Single Sign-On

Enable single sign-on with Microsoft Active Directory, Microsoft Entra ID (formerly Azure Active Directory), Microsoft Account, Google OAuth 2.0, Okta, OneLogin, and other OpenID providers.

Customer Ownership and Choice

Acumatica's Customer Bill of Rights protects data ownership, deployment choice, and open integration. These principles extend to AI, with customer-owned data, a choice of supported LLM providers, and open connectivity for AI tools. Customers can request a backup of their data and create snapshots at any time.

Multitenancy

Reduce administration by running multiple tenants on one Acumatica instance while keeping their data isolated. Use snapshots to restore data, configure similar tenants, and prepare test or training environments.

Multi-Entity Management

Manage complex organizations in one connected system. Maintain company- and branch-level access and reporting, share selected data, automate intercompany transactions, and produce consolidated financial reports.

Multilingual Support and Localization

Localize the interface and wikis in multiple languages, including U.S. English, French-Canadian, and Spanish. Users choose their language at sign-in, and administrators can maintain translations and locale-specific date and number formats.

ABOUT ACUMATICA

Acumatica Cloud ERP is a comprehensive business management solution that was born in the cloud and built for more connected, collaborative ways of working. Designed explicitly to enable small and mid-market companies to thrive in today's digital economy, Acumatica's flexible solution, customer-friendly business practices, and industry-specific functionality help growing businesses adapt to fast-moving markets and take control of their future.

For more information on Acumatica, visit **www.acumatica.com** or follow us on **LinkedIn**.

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